

**We are taking every precaution necessary to limit the exposure of any virus within our office to protect our valued patients and staff. While we have always implemented the highest standards of infection control (above what is recommended), you will also see some new protocols that we would like you to be aware of. These include:**

1. Only patients being treated are allowed in the facility.
2. We have always had UV sanitizers installed in our duct work. Now, our HVAC fans will run constantly during business hours to turn over the air in our building up to 4 times an hour.
3. We have additional UV air sanitizers in each operatory and throughout the building.
4. We have UV wands to sanitize surfaces that can not easily be decontaminated with traditional disinfecting.
5. We have changed our disinfecting protocol to reduce the possibility of aerosols.
6. We have increased the filtration standards of our masks, and you will see our clinical staff also wearing face shields and additional protective coverings.
7. Patients will perform a preprocedural mouth rinse and be required to wear any safety gear we provide.
8. High evacuation suction will be used for all aerosol generating procedures, including dental cleanings.
9. We will make every effort to contact all patients prior to their appointment, and we ask that any patient showing symptoms of COVID-19 or have a positive test result within 5 days of their visit to contact the office.
10. We will be limiting social distance, including handshaking, amount of patients in the reception and treatment areas, etc.
11. We also will be limiting the amount of face to face time for discussion of treatment plans and appointment scheduling. As an alternative, we will do follow up phone calls to answer questions that you have.

**Please help us maintain the high level of precautions by participating in the following:**

1. Please wear a mask to your appointment and as you exit our facility.
2. Upon arrival to our clinic, and before checkout, we kindly ask that you use the hand sanitizer we have provided.
3. Please keep the pen! Use the pen we give you during your visit, and take it home.
4. If using the restroom, or exiting and reentering our office, we ask that you again apply hand sanitizer.
5. Please observe and honor the red tape lines to help with social distancing.
6. Please kindly observe any direction that our staff requests of you.

**REMBEMER, WE PRIORITIZE EVERYONE'S HEALTH AND SAFETY!!**

**WE THANK YOU FOR YOUR CONSIDERATION AND PARTICIPATION IN THESE OFFICE POLICIES.**